

Patrick Upman
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Security Leadership • Risk Management • Cloud & Enterprise Security

Professional Summary

Information Security leader with 17+ years of experience in enterprise, healthcare, retail, and cloud environments, specializing in risk ownership, incident leadership, and governance within regulated organizations. Seeking a first formal IT or security management role.

Certifications & Professional Credentials

CISSP – Certified Information Systems Security Professional	CSAE – CompTIA Security Analytics Expert (Security+ · CySA+ · SecurityX)
CSIE – CompTIA Secure Infrastructure Expert (Security+ · CySA+ · PenTest+ · SecurityX)	AWS Certified Solutions Architect – Professional
AWS Certified Security – Specialty	AWS AI Fundamentals
Microsoft Azure Fundamentals (AZ-900)	More available upon request

Core Competencies

Security Program Leadership • Risk & Governance • Incident Response Oversight • HIPAA / PHI • PCI-DSS • Vendor Risk • Cloud Security (AWS / Azure) • Microsoft 365 • Executive Communication

Professional Experience

Senior Security Analyst (Security Program Lead) – Authority Brands (2020 – 2025)

- Owned enterprise security outcomes across endpoint, cloud, identity, and email platforms.
- Led incident response and advised leadership on remediation and risk acceptance.
- Oversaw vulnerability management and prioritized remediation by business risk.
- Served as security advisor for projects, integrations, vendors, and PCI initiatives.

Network & Security Admin/ Team Lead – TeamLogic IT (2017 – 2020)

- Led IT and security operations for multiple client environments.
- Coordinated escalations, onboarding, and vendor engagements.

- Conducted security assessments and guided risk-based remediation.
- Mentored junior technicians and managed workload prioritization.

Assistant Project Manager – Howard Tech Advisors (2019 – 2020)

- Supported delivery of a 5,000-workstation Windows 7 to Windows 10 migration.
- Managed a small technical team and tracked milestones, risks, and deliverables.
- Communicated project status and risks to stakeholders and leadership.

System Support Engineer – Patient First (2012 – 2017)

- Supported healthcare IT environments handling PHI under HIPAA requirements.
- Provided onsite and remote support for ~2,000 endpoints across medical facilities.
- Assisted with secure system deployment and new facility launches.

IT Specialist – Atlas Chiropractic (2011 – 2012)

- Managed IT operations for clinics handling PHI.
- Ensured systems aligned with HIPAA privacy and security expectations.

Technical Support Engineer – Next Day Blinds (2017 – 2018)

- Supported PCI-DSS regulated retail and payment environments.
- Performed internal vulnerability scans and remediation tracking.

Earlier Career

TKoE.us • Sprint Adcomm DigiTel (2008 – 2012)

- Built foundational experience in systems administration, networking, and user support.

